

Freedom of Information Act Request

Under the Freedom of Information Act, I would like to request the following information:

- Please could you state how many patients were treated by your Trust in the last financial year (23/24) who were patients that should have paid for their treatment because they were not entitled to free NHS hospital care? **680**
- How many of these patients who should have paid for their treatment had (i) elective treatment and (ii) non-elective treatment? **58% elective 42% non-elective**
- Of those patients who were billed for treatment how many were (i) for elective treatment and the bill is still wholly or partly outstanding and what is their cumulative value (the unpaid balance) in total and (ii) how many were for non-elective treatment and the bill is still wholly or partly outstanding what is their cumulative value (the unpaid balance) in total?

Number of invoices		Total Original	Total Paid	total outstanding	Number of invoices with outstanding balance
396	Elective	£ 520,652.84	£ 47,013.74	£ 296,368.78	194
284	Not Elective	£ 622,544.35	£ 65,725.50	£ 263,427.95	116
680	Total	£ 1,143,197.19	£ 112,739.24	£ 559,796.73	310

- Please provide a nationality breakdown of the patients who have unpaid bills against them for treatment in 23/24 showing the number of patients from each country.

AFGHANISTAN	2	MALTA	1
ALBANIAN	31	NAMBIBIA	2
AMERICA	5	NEPAL	4
AUSTRALIA	2	NIGERIA	30
BELARUS	1	PAKISTAN	10
BOTSWANA	1	PHILLIPINES	7
BRAZIL	2	POLAND	41
BULGARIA	11	PORTUGAL	1
CANADA	2	ROMANIA	176
CHINA	2	SENEGAL	1
COLUMBIA	1	SINGAPORE	1
CZECH REPUBLIC	1	SLOVAKIA	49
DOMINICAN REPUBLIC	2	SOUTH AFRICA	3
ETHIOPIA	1	SPAIN	3
GAMBIA	1	SRI LANKA	1
GERMANY	3	ST LUCIA	1
GHANA	2	ST VINCENTS	1
GRENADA	1	SUDAN	1
HONG KONG	1	THAILAND	1
INDIA	15	TRINIDAD & TOBAGO	1

IRAN	2	TURKEY	3
IRAQ	1	UGHANDA	1
ITALY	2	UK	3
LATVIA	4	UNKNOWN	45
LITHUANIA	3	VIETNAM	8
		ZIMBABWE	5

5. Please state the amount of the largest unpaid bill for a chargeable patient for (i) elective and (ii) non-elective treatment in the last financial year (2023/24), giving the amount that is due, the speciality or specialities involved in treating those patients, and the patients' country of residence.

Elective £18,906.50

Non-Elective £14,870.99

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to d.wraith@nhs.net.

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: <https://ico.org.uk/make-a-complaint/>