

## Freedom of Information Act Request

Under the Freedom of Information Act, I would like to request the following information:

1. How many audiology appointments were made between January 2024 to May 2025?

**Total appointments** made (including attendances, non-attendances and currently awaiting appointment reconciliation) between Jan 2024 – May 2025: **23243**

2. How many Hearing aid repair appointments were made between January 2024 to May 2025?

Total hearing aid **repair** appointments made (including attendances, non-attendances and currently awaiting appointment reconciliation) between Jan 2024 – May 2025: **14758**

3. How may Hearing aid fitting service appointments were made between January 2024 to May 2025?

Total hearing aid **fitting** appointments made (including attendances, non-attendances and currently awaiting appointment reconciliation) between Jan 2024 – May 2025: **3120**

4. How many hearing aid appointments were made between January 2024 to May 2025 at the following locations?

- a) Sandringham Road Centre

**15143**

- b) Montagu Hospital

**1757**

- c) Retford Hospital

**1936**

- d) Bassetlaw Hospital

**2146**

- e) Doncaster Royal Infirmary

**2261**

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40

Our Ref: 314  
May 2025

working days from the date of this response, and should be addressed to  
d.wraith@nhs.net.

If you remain dissatisfied after the internal review, you have the right to appeal to the  
Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
Website: <https://ico.org.uk/make-a-complaint/>