

Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000.

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Can you please provide an update on your Trust's Infrastructure, including aspects of Networking, Virtualisation, and Cloud? The questions are in the attached spreadsheet, which I would be grateful if you could fill in.

Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust is unable to comply with your request in full as it would exceed the appropriate cost limit under Section 12(1) of the Freedom of Information Act 2000.

In addition, some of the information you have requested is not held by the Trust in a recorded or retrievable form.

Section 12 – Cost limit exceeded

Your request seeks detailed and granular information relating to a wide range of IT and digital infrastructure elements, including (but not limited to):

- Data storage and databases
- Networking and telecommunications
- Backup and archive systems
- Servers and virtualisation
- Desktop and device management
- Cyber security
- WiFi coverage and configuration

For each element, you request multiple data points such as supplier/provider details, annual spend, contract end dates, volumes, percentages, and additional narrative information.

The Trust does not hold this information within a single system or dataset. To respond fully would require:

- Identifying and reviewing information held across multiple directorates, including Digital, Procurement, Finance, and Information Security
- Manually reviewing and interpreting contracts and technical documentation
- Attempting to disaggregate spend and contract values across infrastructure components that are not recorded at the level requested
- Compiling a bespoke response table tailored to your request

This would involve the manual collation and review of a significant volume of information, taking considerably more than 18 hours of staff time, thereby exceeding the cost limit set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004.

The Trust is therefore applying Section 12(1) of the Act.

Information not held

In addition, the Trust does not routinely record or hold some of the information requested in a reportable form, including:

- Spend broken down by the specific infrastructure categories listed
- Fixed or formally recorded percentages for virtualisation and related technologies
- Narrative “additional notes” linked to individual infrastructure elements
- One-to-one mappings between contracts and the discrete services listed

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Where such information exists at all, it may be held only within unstructured technical documentation or contract records, and is not held in a way that allows extraction without manual review. The Trust is not required under the Act to create new information or undertake extensive analysis to respond to a request.

Advice and assistance

In accordance with Section 16 of the Act, you may wish to consider refining your request to reduce the scope. For example, you could:

- Limit the request to one specific infrastructure area
- Request high-level supplier names only, without spend or contract detail
- Request information already published or held centrally

We would be happy to consider a revised request within the cost limits of the Act.

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to d.wraith@nhs.net.

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
Website: <https://ico.org.uk/make-a-complaint/>

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