

Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000.

Please could you supply information on registered nurse bank shifts worked at your trust, answering the following questions:

1. How much does the trust currently pay a registered nurse for a bank shift per hour?
 - Does the trust offer a 'flat rate' for a registered nurse bank shift? Or do payments correspond to a staff member's Agenda for Change pay band? Eg. If a nurse with a substantive band 6 role works a bank shift, would they get paid more per hour than a band 5 nurse working a bank shift?
 - If bank pay is according to bands, please provide bank rates per hour for band 5, 6 & 7.

Current arrangements are under review in line with the following:

- For substantive individuals working a bank shift via NHS Professionals they are paid in accordance with their substantive pay point when working at the same band.
- If working a shift at a lower band to their substantive band, the individual is paid at top point of the band of the shift worked (e.g. substantive Band 6 working a Band 5 shift via NHSP is paid top point Band 5.)
- For individuals who work via NHS Professionals as bank only they are paid in accordance with mid-point of pay band.

2. How long has this bank payment policy been in place?

October 2022

3. How many bank shifts have been worked by nurses in the last eight financial quarters? Please give the number of shifts worked for the following quarters.

- January to March 2024 - 7694
- April to June 2024 - 5353
- July to September 2024 - 5294
- October to December 2024 - 4667
- January to March 2025 - 5911
- April to June 2025 - 4634
- July to September 2025 - 4756
- October to Dec 2025 - 4715

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to d.wraith@nhs.net.

Our Ref: 110
February 2026

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
Website: <https://ico.org.uk/make-a-complaint/>