

## Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000.

### Finance and Accounting Outsourcing

Does your organisation outsource any finance and accounting (F&A) services (e.g. Accounts payable and receivable). If yes, please provide:

- The name of the outsourced service provider
- The name of the outsourced platform (e.g. Oracle ERP)
- The contract duration (in years)
- The contract end date

	Outsourced F&A (yes/no)	Outsourced service provider	Outsourced platform	Contract duration (years)?	Contract end date?
F&A Services	YES	SBS	Oracle	1 year (extension contract been in place since 2016)	May 2027

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to [d.wraith@nhs.net](mailto:d.wraith@nhs.net).

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
Website: <https://ico.org.uk/make-a-complaint/>

Our Ref: 136  
February 2026