

## Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000.

Continence care is a fundamental component of adult health, dignity and independence. National NICE guidance and professional standards emphasise the importance of timely assessment, appropriate product provision, and care that meets assessed clinical need while respecting patient choice and individual circumstances.

Against that background, and under the provisions of the Freedom of Information Act (FOIA), we would be most grateful if you could provide the information set out below regarding your Trust's adult continence and/or bladder and bowel services. We kindly request responses to the following questions:

1. Does your Trust currently provide an adult continence assessment service for individuals aged 18 years and over? (Yes/No)-

**Yes, Specialist continence service – GP/RDASH and then the service refers into urology adult services (DBTH) for secondary care.**

2. Does your Trust currently provide an adult continence product provision service (e.g. absorbent pads or continence products) for individuals aged 18 years and over? (Yes/No)

**YES,**

- along with Specialist continence service – RDASH
- for adults >18 years
- unable to provide further information as this is a community service
- The service's referral pathway is via GP

3. Has your Trust closed, reduced or restructured any part of its adult continence and/or bladder and bowel service since October 2022? (Yes/No)

**NO**

If **yes**, please provide:

- The date of closure or reduction.
- A brief description of what changed (e.g. staffing, eligibility criteria, service capacity).

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to [d.wraith@nhs.net](mailto:d.wraith@nhs.net).

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office

Our Ref: 51  
January 2026

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: <https://ico.org.uk/make-a-complaint/>