

## Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000.

I am writing to request information under the Freedom of Information Act 2000 relating to your Trust's use of outsourced teleradiology reporting services. By "teleradiology provider", I mean any external third party contracted to provide remote reporting/interpretation of radiology imaging, e.g. Everlight, 4ways, Medica. If your Trust does not hold information exactly in the format requested, please provide the closest equivalent information you do hold.

### **1. Please state the names of each teleradiology provider used by the Trust over the last 3 completed financial years (FY25, FY24, FY23).**

Everlight Radiology

### **2. For each teleradiology provider, please state which service(s) they provided, using the following categories:**

- a) Overnight urgent reporting
- b) Daytime urgent reporting
- c) Routine elective reporting (including backlog clearance)
- d) Sub-specialty reporting (e.g., PET-CT, cardiac CT and other specialist images where in-house expertise is limited)
- e) Other (please specify)

All of the above

### **3. Please state the total spend with each teleradiology provider in each of the last 3 completed financial years (FY25, FY24, FY23).**

The Trust is withholding the requested information under **Section 43(2) of the Freedom of Information Act 2000 – Commercial interests.**

Disclosure of the total spend with each individual teleradiology provider, broken down by financial year, would be likely to prejudice the commercial interests of both the Trust and the suppliers concerned. This information is commercially sensitive as it could be used to infer pricing structures, contract values, market share and negotiating positions. Releasing this level of detail would be likely to weaken the Trust's ability to secure best value in future procurements and contract negotiations and could also disadvantage suppliers operating in a competitive market.

#### **Public Interest Test**

The Trust has considered whether the public interest in disclosure outweighs the public interest in maintaining the exemption.

There is a recognised public interest in transparency and accountability regarding the use of public funds. However, this must be balanced against the need for the Trust to protect its commercial position and ensure effective competition when procuring specialist clinical services such as teleradiology. Disclosure of provider-specific spend would be likely to reduce competition, undermine value for money, and ultimately have a detrimental impact on the efficient use of NHS resources.

On balance, the Trust considers that the public interest favours maintaining the exemption, and the information is therefore withheld.

**4. For each teleradiology provider, please state:**

- Contract start date: **01.08.2019**
- Contract end date: **31/07/2026.**
- Contract duration and any extension options: **5 years + 2x1-year extensions**

**5. For each teleradiology provider, please state the number of scans outsourced, split by the following modalities: CT, MRI, plain radiograph**

Sum of Exams	Column Labels					
Row Labels	CT	MRI	RAD-NF	US-NONOBS	Grand Total	
2023/24	20627	97	7	1	20732	
2024/25	22820	1086	27		23933	
2025/26	19860	972	28		20860	
<b>Grand Total</b>	<b>63307</b>	<b>2155</b>	<b>62</b>	<b>1</b>	<b>65525</b>	

**6. For each provider, please state the pricing structure used, e.g. pay per scan, pay per patient, fixed annual price, or other (please describe)**

The Trust is unable to disclose this information as it is commercially sensitive.

Details of pricing structures form part of contractual arrangements with third-party suppliers. Disclosure would be likely to prejudice the commercial interests of both the Trust and the providers by:

- revealing commercially sensitive terms and pricing models that are not publicly available;
- undermining the Trust's position in future procurement and contract negotiations; and
- potentially disadvantaging suppliers in competitive markets.

This information is therefore exempt under Section 43(2) of the Freedom of Information Act 2000 (Commercial interests).

**Public interest test**

The Trust recognises there is a public interest in transparency around the use of public funds. However, this is outweighed by the need to protect commercially sensitive information to ensure the Trust can continue to obtain services on competitive terms and secure best value in future procurements.

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to [d.wraith@nhs.net](mailto:d.wraith@nhs.net).

If you remain dissatisfied after the internal review, you have the right to appeal to the

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Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113  
Website: <https://ico.org.uk/make-a-complaint/>