

Freedom of Information Act Request

I am writing to request information under the Freedom of Information Act 2000.

I understand that Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust recently provided milkshakes to staff as part of an engagement initiative. I would be grateful if you could provide the following information:

1. The total cost to the Trust of providing the milkshakes.
2. The total number of milkshakes provided.
3. The average cost per milkshake (or portion).
4. A breakdown of the cost per milkshake (or overall total), including:
 - Purchase/supply cost
 - Any delivery or logistics costs
 - Any staffing, distribution, or associated operational costs
 - Any other associated costs incurred by the Trust
 - Associated social media costs
5. The supplier(s) used for this initiative.
6. Confirmation of whether VAT or any other applicable taxes were paid in relation to this purchase, and if so, the amount.

If it is not possible to provide a full breakdown within the cost limits set out under the Act, please provide as much of the information as possible within those limits.

If any of the requested information is held but exempt from disclosure, please specify the exemption(s) relied upon and provide any partial information available.

Thank you for your request for information under the Freedom of Information Act 2000.

Following review of your request, the Trust would like to clarify the context of the event referenced.

The milkshakes referred to were not provided to staff as an engagement initiative. The event formed part of Hydration and Nutrition Week and was delivered for patients, in support of promoting hydration and nutritional wellbeing within a clinical setting.

Our Ref:186

March 2026

The Trust is aware that an earlier social media post incorrectly suggested that the milkshakes were provided for colleagues. This was an error, and the post has since been corrected to accurately reflect that the initiative was patient-focused.

As your request is based on the understanding that the initiative was for staff, the information requested does not align with the actual nature of the event.

Advice and Assistance (Section 16)

In line with the Trust's duty to provide advice and assistance under Section 16 of the Freedom of Information Act 2000, you may wish to resubmit your request to reflect the correct context (i.e. patient-focused activity as part of Hydration and Nutrition Week).

If you choose to do so, we will be happy to consider your revised request.

If you are not satisfied with the handling of your request, you have the right to request an internal review. Requests for an internal review should be submitted within 40 working days from the date of this response, and should be addressed to d.wraith@nhs.net.

If you remain dissatisfied after the internal review, you have the right to appeal to the Information Commissioner's Office (ICO). The ICO can be contacted at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0303 123 1113

Website: <https://ico.org.uk/make-a-complaint/>

Our Ref:186

March 2026



**Doncaster and Bassetlaw
Teaching Hospitals**

NHS Foundation Trust