

Chaplaincy

Compassionate Presence for everyone



Doncaster and Bassetlaw
Teaching Hospitals
NHS Foundation Trust



Welcome to Our Chaplaincy Services

We understand that a hospital stay can often be a challenging experience. It's not just a time of physical healing but can also stir a range of emotional and spiritual needs.

Our Chaplains are here to support you through this journey.

Who We Are

Our team of trained Chaplains comes from a variety of faith backgrounds and brings with them compassion, understanding, and a commitment to providing spiritual care.

They are dedicated to offering support to patients, families, and staff, regardless of individual beliefs or traditions.

What We Offer

Chaplains provide pastoral, spiritual and religious care.

Pastoral Care

Compassionate Listening

Our chaplains are here to provide a safe space for patients, family members, and staff to express their thoughts and feelings.

We understand the power of simply being heard.

Guidance Through Challenges

In times of uncertainty or tough choices, our chaplains stand by your side, offering support and guidance to help you navigate through challenges.

Emotional Resilience Support

We're here to walk alongside you as you process the whirlwind of emotions that often accompany hospital experiences or difficult news.

Our goal is to help you cope and find peace.

Unbiased Compassion

We provide empathetic care and support to every individual within our hospital community, respecting each person's unique journey without judgment.

Holistic Care Approach

Recognising the individuality of every person, we offer personalised support that addresses the physical, emotional, and spiritual needs of our patients and families.

Spiritual Care

Whether you're looking for comfort, reflecting on what gives your life meaning and values, or contemplating bigger questions, we can explore what truly matters to you.

Our chaplains are here to listen and have meaningful conversations with you.

Navigating Meaning in Challenging Times

In crisis, we offer support as you explore questions of meaning and purpose, providing a comforting presence.

We understand that exploring your beliefs and sense of purpose is a personal journey, and we are here to support you.

Our spiritual counselling provides a compassionate space for healing, especially during challenging times like grief, anxiety, or trauma.

Open to all, regardless of faith, we offer guidance to help you connect with your inner self.

We aim to enhance your well-being, whether in the hospital or the community.

Our goal is to create a nurturing environment for reflection, healing, and growth.

Promoting Cultural Sensitivity

We aim to create a hospital environment that respects your cultural values and beliefs, ensuring your care aligns with your traditions and preferences. Offering person-centred care.

Facilitating Celebrations and Remembrance

We recognise the importance of life events and are here to help you honour celebrations and remembrances within the hospital, creating meaningful experiences for you and your loved ones.

Religious Care

Prayer Services

If you wish, our Chaplains can lead you in prayer or facilitate prayer for you and your loved ones.

Sacramental Services

For those who wish to receive sacraments (such as Communion or Anointing of the Sick), our Chaplains can arrange these services according to your faith tradition.

Compassionate Support for All

We provide confidential support to patients, visitors, and staff, regardless of faith.

Our team is here to listen and assist during your hospital experience.

- **Presence:** Chaplains have time to sit and be with people at a time of need. We provide support for people without a formal faith, as well as for members of recognised faith and belief groups.
- **Understanding:** Chaplains listen and respect individual feelings, beliefs and values. We do not push a particular agenda.
- **Hope:** Chaplains help create space for people to talk about things on their mind, make sense of their experiences, and provide a safe space to explore a way forward for their own sense of health and wellbeing.

The Chaplaincy Department

Chaplains are available for all, regardless of whether or not you view yourself as having a faith or a non-religious belief.

The team is supported in our work by volunteers from a number of different faith and belief traditions.

We hold contact details for representatives from a wide number of other faith and belief groups, who can be called in on request.

Resources and support

The chapel spaces have been set up as 'breathing spaces' with resources designed to aid reflection, wellbeing, and help de-stress.

Alongside listening, the Chaplaincy Department can provide resources to support individuals' faith and belief practices, including:

- Bibles and New Testaments. Holy Communion or prayers at the bedside (Roman Catholic and Protestant) can be arranged.
- Qu'rans in Arabic and English, as well as Qu'ran Cubes (electronic recording of the Qu'ran being recited).
- Resources for prayer, meditation and reflection.
- Non-religious resources such as poems and readings.

If you would like support you may contact us directly or ask a member of staff to contact us.

Accessing our Chaplaincy Services

Request During Admission:

Let the nursing staff know you would like to see a Chaplain upon your admission to the hospital.

Ask a Staff Member:

If you are already in the hospital and would like to speak with a Chaplain, please ask any member of the healthcare team, and they will arrange for a visit.

Contact Chaplaincy Directly:

You can also reach out to the Chaplaincy by calling and we will arrange a visit at your convenience.

Confidentiality and Inclusiveness

All discussions with our Chaplains are confidential, allowing you to express your thoughts and feelings openly.

We welcome patients and families from all faiths and backgrounds, ensuring that everyone receives the spiritual care that they need.

Quiet spaces

Our chapels and prayer rooms offer a welcoming space to pray, reflect, meditate, or just be still.

Prayer Room

Muslim prayer room with nearby ablution facilities is available on sites, door codes are available from the chaplaincy office or the on call chaplain. Friday 1.30 pm – Islamic Prayer (Jummah).

Contacting us

Urgent Referrals

Chaplaincy provides a 24/7 on-call service. Contact the Duty Chaplain or on-call Chaplain via the switchboard.

Non-Urgent Referrals

Our Chaplains services cover Doncaster Royal Infirmary, Bassetlaw Hospital and Montagu Hospital.

Chaplaincy Offices

01302 642237 (Doncaster)

01909 572846 (Bassetlaw)

01709 585171 (Montagu)

Hospital Switchboard

01302 366666 (Doncaster)

01909 500990 (Bassetlaw)

01709 585171 (Montagu)

Leave a message on one of the numbers (we will respond by the end of the next working day).

Email: dbth.chaplaincyteam@nhs.net

Facebook: DBTH Chaplaincy.

Share your experience

If you would like to share your experience of our chaplaincy service, please scan the QR code below to complete a short feedback form.

Chaplaincy And Spiritual Care Department Patients And Family Feedback



Notes:

Patient Advice & Liaison Service (PALS)

The team are available to help with any concerns, complaints or questions you may have about your experience at the Trust. Their office is in the Main Foyer (Gate 4) of Doncaster Royal Infirmary. Contact can be made either in person between the hours of 9am-3pm, by telephone or email.

The contact details are:

Telephone: 01302 642764/642767 or 0800 028 8059

Email: dbth.pals.dbh@nhs.net